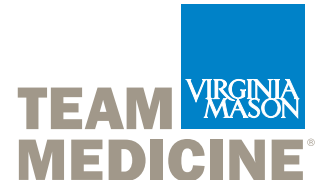


Virginia Mason's Sports Medicine Clinic Frequently Asked Questions



We are always striving to improve your experience at Virginia Mason. To help answer questions about fees in the Sports Medicine Clinic, we're providing the following information. If you have more questions, please ask to speak with a Financial Services Representative.

How much will services at the Sports Medicine Clinic cost?

Certain outpatient services and procedures performed in the Sports Medicine Clinic have a hospital facility charge in addition to a professional (physician) charge. Generally, the hospital facility charge will be greater than the provider charge.

We can provide estimates of charges. Once you have seen your provider ask for the specific procedure code(s) recommended. After you know the codes, there are two ways to obtain estimates:

Our website (VirginiaMason.org/estimates) lists the hospital facility and provider charges for the most common sports medicine services.

If the procedure you need is not listed on our website or you do not have access to a computer, contact Patient Financial Services:

By Phone: (206) 223-6715

In Person: Request to speak with a Financial Services Representative.

Please note that estimates may be inexact because we will not know in advance the type and extent of care you and your provider determine is needed during an exam. Your charges will depend on the actual services received.

Why do I pay a hospital facility charge at the new Sports Medicine Clinic location?

Our Sports Medicine Clinic is located on Virginia Mason's Seattle Main Campus. Most of our facilities located at our Seattle Main Campus (Seattle Main Clinic and hospital), including most of the outpatient clinics, are licensed as a hospital. Because the clinic is a part of the hospital, it must meet a level of licensing and accreditation not usually found in freestanding or regional clinics.

Certain outpatient services and procedures may have a hospital facility charge in addition to a provider charge. Depending on your particular insurance coverage, you may pay more for certain outpatient services, including physical therapy, and procedures at the Sports Medicine Clinic than at one of our regional clinics.

You may want to review your insurance benefits or contact your carrier to see what your policy will pay and what out-of-pocket amounts you may have to pay.

Where can I get additional information about fees and billing?

You can ask for a copy of "A Patient's Guide to Fees and Billing." Information about fees and billing is also available on our Web site at VirginiaMason.org/estimates or call (206) 223-6601 to speak with Patient Account Services.

Parking Garage Locations and Directions

To accommodate your needs additional parking options have been added to make your next trip to the medical center more convenient. The parking rate structure will reflect separate visitor and patient parking rates, with a discount for patients. Visit VirginiaMason.org/seattleparking for rates and more information.

	Hours of Operation	Clearance	
Ninth Ave. Garage 1100–1123 9th Ave. Seattle, WA 98101	Sunday – Saturday Attended: Mon. – Fri. Saturday, Sunday	Open 24 Hours 6:30 a.m. – 8 p.m. 8 a.m. – 4 p.m.	6'4" to 6'6" (Lower Level)
Benaroya Garage 1201 9th Ave.	Attended: Mon. – Fri.	6:30 a.m. – 6:30 p.m.	6'5"
Lindeman Garage 1201 Terry Ave.	Open and Attended Sunday – Saturday	Open all days/24 Hours	6'2" to 6'8"
Terry and University 1301 Terry Ave.	Sunday – Saturday	Open 24 Hours	Outside Surface Lot
Buck Valet 1100 9th Ave.	Monday – Thursday Friday	5 a.m. – 6 p.m. 6 a.m. – 6 p.m.	
Baroness Lot 1012 Terry Ave.	Saturday – Sunday	Open 24 hours	Outside Surface Lot
Jones Valet	Saturday – Sunday	8 a.m. to 8 p.m.	6'8"
Oversized Parking	Park on the Terry and University Lot. (For RV parking, see the FAQ section.)		

